

RETAIL ASSOCIATE

Join Southern California Railway Museum as we welcome Polar Express to Southern California! This wonderful holiday experience will be in Perris November 24th - December 31st. We need seasonal Retail Associates to facilitate experiences in our merchandise tent where we will be selling exclusive Polar Express merchandise. If you are interested in this, please read through the duties, responsibilities, and qualifications below and apply. We look forward to meeting you! If you have any questions please contact our Manager of Visitor Experience, Sarah Harty at sarah@socalrailway.org.

Duties and Responsibilities

- Welcoming and engaging with customers as they enter the store
- Assessing customers' needs and suggesting solutions to their problems
- Working with cash registers and processing payments
- Using upselling techniques to increase store sales
- Cleaning and restocking the store throughout the day, before opening and after closing
- Other duties as assigned
- Report to Store Manager and Manager of Visitor Experience

Qualifications

- Desire to understand Polar Express products
- Customer service skills
- Basic math skills
- The ability to use a cash register
- Strong level of professionalism at work
- Excellent communication and interpersonal skills
- Patience when dealing with difficult customers
- Problem-solving and conflict resolution skills